
Circular letter

Designwerk Software ShareFile Server

Translation of the document

Publisher

Designwerk Technologies AG
www.designwerk.com
Member of the Volvo Group

Validity

This is an internal document for Designwerk partners.

Dear Ladies and Gentlemen,

we refer to Annex 1, point 3 of the workshop contract. The implementation of the cyber security measures presented us with some challenges. We would have had to use Microsoft Intune to implement the original variant in accordance with Annex 1. However, this would have led to high license costs per user. Furthermore, the implementation of Europe-wide support for the supplied laptop has turned out to be not practice-oriented. We have now gone back to field 1 and found a new, more cost-effective and simpler option for the secure transfer of the Designwerk E-Truck software. We will use ShareFile for the data transfer. In addition, the laptop is no longer part of the programming case. You can also use your existing laptop in the workshop, which you use for third-party brands (e.g. Wabco, Bosch etc.), for Designwerk trucks.

Procedure for using ShareFile

- The software for the Designwerk E-truck is provided by us on the ShareFile server.
- All technicians who have completed the Designwerk training module 4 will receive access to the ShareFile server. There will be no access for group accounts.
- The access authorization to the ShareFile server is sent to the authorized technician by e-mail. With this authorization, the technician can log in to the ShareFile server.

In preparation, the following applications must be downloaded from the ShareFile Application folder and installed on your laptop:

- Peak Can Dongle USB
- Vector Logger Configurator
- ACP RR Can Loader
- TTC Downloader

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Due to the technical development of our products, we reserve the right to make technical design changes. The current document versions are available online on the Designwerk service portal.

Procedure for downloading the required vehicle software / engine software

- The correct software must be determined using the corresponding instructions. These instructions are available in the Trucks Portal / Designwerk Service Portal.
- Install the software on the Designwerk vehicle or program the motors in accordance with the corresponding instructions. These instructions are available in the Trucks Portal / Designwerk Service Portal.
- The latest version of the software is always available on the ShareFile server.

The following contacts are available in case of uncertainties:

Questions about Sharefile: Customer service at support@designwerk.com or at 044 956 50 05

Questions about the procedure: Please contact the service technician on the corresponding ring numbers.

Technical support for technicians with DW training in D/E: +41 44 956 51 91

Technical support for technicians with DW training in F/D: +41 44 956 51 92

Winterthur, 21.12.2023/AS team