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**Circular**

# Order form Glider warranty

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**Translation of the document**

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**Editor**

Designwerk Technologies AG  
[www.designwerk.com](http://www.designwerk.com)  
Member of the Volvo Group

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**Validity**

This is an internal document for the LOW CAB partners of Designwerk

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Dear Sir oder Madam,

As you know, the DW LOW CAB vehicles are based on a Daimler Glider chassis. In the event of a warranty repair of the Glider (Daimler part), for which Daimler Truck AG has to bear the costs accordingly, it is essential for contractual and tax reasons that you, as the Mercedes Benz contractual partner of Designwerk as OEM, can present a written order for this repair. According to the information available to us, this process will also be checked in future by Daimler's warranty revision department.

Normally, you will receive the repair order directly from the end customer, but as mentioned above, you will still need a written order from Designwerk. In order to keep the administrative effort for this as low as possible and still meet the requirements, a corresponding order form is available for you as an attachment for these cases. The current version can be found on the DW service portal. Please keep this order form to hand as a template, fill it in and send it to [support@designwerk.com](mailto:support@designwerk.com). We will then confirm the order promptly.

Thank you very much for your support.

Designwerk Technologies AG  
Team Aftersales

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