
Customer Document

Warranty – Goodwill Request

Translation of the original document

Publisher

Designwerk Technologies AG

www.designwerk.comMember of the Volvo Group

Date:

Applicant			
☐ Garage	☐ Partner	☐ Customer	☐ Other
Company			
Address			
ZIP code		City	
Country			
Contact person			
Phone		E-mail	

Client			
Company			
Customer's vehicle		Chassis no.	
License plate		Vehicle type	
Introduction into circulation		Mileage	
Service contract	☐ Yes / ☐ No	Contract number	

Application / Inquiry for			
☐ Warranty	☐ Goodwill	☐ Material	☐ Work
Item no.		Item name	
Description			
Photos	☐ Yes / ☐ No	Please send the photos separately to: support@designwerk.com .	

To be filled out by Designwerk!			
☐ Warranty approved	☐ Work		☐ Material
	Description / Comments	Description / Comment	
☐ Warranty denied	☐ Work		☐ Material
	Description / Comment	Description / Comment	
☐ Approved as a goodwill gesture	☐ Work		☐ Material
	Goodwill amount		Goodwill amount
	Description / Comment		Description / Comment
☐ Goodwill request denied	☐ Work		☐ Materials
	Description / Comment	Description / Comments	
General comment			
Edited by:			
Date		Processing no.	
Name		<i>Please use this number in correspondence!</i>	